



/ Opportunities

Charlotte Water / General Services

Workforce Management Replacement Consultant

The City of Charlotte is seeking a consultant to assist with the replacement of its workforce management system. The City is planning to replace the existing WFM software platform (Service Suite version 9.8.1). This system is used across all service areas managed by our water utility department, including residential and commercial properties throughout the City of Charlotte.

Details

Posting Number	2026-Q1(Jan-Mar)-CW-19424
Anticipated Posting Date	2026-02-04
Commodity Code(s):	91887

Requirements

Last Updated: 02/06/26

Insurance Requirements

The City requires the awarded vendor(s) to obtain and maintain the following insurance coverage types:

- Automobile-For automobile operations liability
- Errors & Omissions / Professional Liability-For negligence or failure to perform in a professional capacity
- General Liability-For bodily injury or property damage, arising from products, premises, completed work, personal & advertising injury
- Workers Compensation-For lost wages and medical expenses of injured workers

Estimated Total Value

The total project value is anticipated to be:



\$500,000 - 999,999

Contract Term

The term of the project is anticipated to be:



Through Project Completion

For Questions, Contact:

Elizabeth Murray

City Contact

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