

/ Opportunities

Charlotte Area Transit System / General Services

STS ADA Certification Assessment

The RFP has been updated and is being re-advertised. New RFP# 269-2022-017. The Charlotte Area Transit System (CATS) is seeking a Company to perform assessments of paratransit eligible applicants to use the CATS' Services. The resources shall include but are not limited to management, personnel, supplies, and any other equipment needed to satisfy the requirements to conduct in-person ADA Services. In accordance with the Americans with Disabilities Act (ADA), CATS offers paratransit services to individuals who, because of a disability (physical, cognitive or visual), cannot access fixed routes buses. The ADA defines eligibility for complementary paratransit service in 49 CFR Section 37.123 of the federal regulations. CATS operates the paratransit system which is a pre-scheduled, shared-ride, origin to destination service. The term "customer" shall refer to new CATS applicants and/or existing CATS clients. The term "CATS Transit System" shall refer to both CATS' accessible fixed-route bus and CATS' accessible light rail. The Company shall be responsible for paratransit eligibility as it relates to an individual's functional/cognitive ability to use CATS in accordance with the ADA. Disability alone does not determine paratransit eligibility; the decision is based on the customer's functional ability to use the fixed-route bus and is not a medical decision.

Details

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Requirements

