



/ Opportunities

Finance / General Services

Property and Casualty Claims Third Party Administrator

•The City's Risk Management office coordinates the investigation and payment of property and casualty claims for the City, Mecklenburg County, Medic, and Charlotte-Mecklenburg Schools. • Property and casualty claims requiring field and after-hours responses and investigations are outsourced to a third-party administrator. • Third-party administrator services may include: - Performing field investigations; - Maintaining claim files and records; - Coordinating investigations on litigated claims; - Investigating and pursuing opportunities for subrogation; - Providing loss mitigation services; and - Establishing initial reserves.

- Contract option for full claim services versus partial claim field services

Details

Posting Number	2024-Q2(Apr-Jun)-FN-14156
Anticipated Posting Date	2024-04-27
Commodity Code(s):	95377, 95861, 96116

Requirements

Last Updated: 04/10/24

Insurance Requirements

The City requires the awarded vendor(s) to obtain and maintain the following insurance coverage types:

- Automobile-For automobile operations liability
- Crime (Employee Dishonesty)-For the theft of our property by an employee or contractor
- Errors & Omissions / Professional Liability-For negligence or failure to perform in a professional capacity
- General Liability-For bodily injury or property damage, arising from products, premises, completed work, personal & advertising injury
- Network Security-Network Security-for breaching of our network security
- Workers Compensation-For lost wages and medical expenses of injured workers

Subcontracting Opportunities

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To be identified at a later date if applicable

Estimated Total Value

The total project value is anticipated to be:

- \$1,000,000 -4,999,999

Contract Term

The term of the project is anticipated to be:

- Multi-Year

For Questions, Contact:

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City Contact

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