



/ Opportunities

Finance / General Services

Property and Casualty Claims Third Party Administrator Services

The City of Charlotte's Risk Management Division ("RMD") is seeking proposals from qualified Companies to supervise, administer, and manage Property and Casualty Claims for the following Claim Types:

- Liability Claims: Bodily Injury, Property Damage Liability;
- Property Damage: Auto;
- Subrogation; and
- Sewer Back-Up Program.

The services must be handled in compliance with all applicable laws, rules, and regulations and specific notification requirements. Currently, the RMD handles Claims for the City of Charlotte, Mecklenburg County, and Charlotte-Mecklenburg Schools, totaling an estimated annual of 1,289 claims per year. The City seeks to work with a Company that can treat our Claims as a priority, as many Claims demand an immediate response, regardless of the time of the day. Claims handled by the selected Company will require field investigations in the Charlotte Area. The Contract will be effective for Three (3) years (the "Initial Term") with the option for two (2) one-year renewals (the "Renewal Term").

Details

Posting Number	2024-Q4(Oct-Dec)-FN-16812
Anticipated Posting Date	2024-10-31
Commodity Code(s):	91869, 94610, 95306, 95327, 95377, 95861, 96116

Requirements

Last Updated: 06/20/25

Estimated Total Value

The total project value is anticipated to be:

Contract Term

The term of the project is anticipated to be:

For Questions, Contact:

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City Contact

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