



/ Opportunities

Aviation / General Services

Passenger Satisfaction Survey and Focus Group Services

Charlotte Douglas International Airport is looking for a Company to provide passenger satisfaction surveys and focus groups with passengers. This is non-federally funded. The Company should provide the following:

- Passenger Surveys
- Focus Groups
- Contingency Surveying

Details

Posting Number	2025-Q2(Apr-Jun)-AVI-18310
Anticipated Posting Date	2025-06-23
Commodity Code(s):	20832, 96120, 96160

Requirements

Last Updated: 08/15/25

Insurance Requirements

The City requires the awarded vendor(s) to obtain and maintain the following insurance coverage types:

- ☒ Automobile-For automobile operations liability
- ☒ Errors & Omissions / Professional Liability-For negligence or failure to perform in a professional capacity
- ☒ General Liability-For bodily injury or property damage, arising from products, premises, completed work, personal & advertising injury
- ☒ Workers Compensation-For lost wages and medical expenses of injured workers

Estimated Total Value

The total project value is anticipated to be:



\$100,000 - 249,999

Contract Term

The term of the project is anticipated to be:



Multi-Year

For Questions, Contact:

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City Contact

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