

#### Aviation / General Services

# Passenger Satisfaction Survey and Focus Group Services

Charlotte Douglas International Airport is looking for a Company to provide passenger satisfaction surveys and focus groups with passengers. This is non-federally funded. The Company should provide the following:

- Passenger Surveys
- Focus Groups
- Contingency Surveying

## Details

Posting Number Anticipated Posting Date Commodity Code(s): 2025-Q2(Apr-Jun)-AVI-18310 2025-06-23 20832, 96120, 96160

## Requirements

#### Last Updated: 07/15/25

#### **Insurance Requirements**

The City requires the awarded vendor(s) to obtain and maintain the following insurance coverage types:



 $\checkmark$ 

Automobile-For automobile operations liability

Errors & Omissions / Professional Liability-For negligence or failure to perform in a professional capacity

General Liability-For bodily injury or property damage, arising from products, premises, completed work, personal & advertising injury

Workers Compensation-For lost wages and medical expenses of injured workers

## **Estimated Total Value**

The total project value is anticipated to be:



\$100,000 - 249,999

### **Contract Term**

The term of the project is anticipated to be:

Multi-Year

# For Questions, Contact:

**Brian Winegard City Contact** brian.winegard@cltairport.com