

Charlotte Mecklenburg Police Department / General Services

CMPD On Duty Scheduling Software

The purpose of this Request for Proposal (RFP) is to solicit proposals from qualified vendors to provide an On-Duty Scheduling Software System for the Charlotte-Mecklenburg Police Department. The system will be used to schedule, manage, and track law enforcement officers' shifts, ensuring optimal staffing, and compliance with operational needs. The software will be user-friendly, secure, and scalable, with features that streamline scheduling processes and improve overall efficiency in workforce management.

Details

Posting Number 2025-Q3(Jul-Sep)-CMPD-18534

Anticipated Posting Date 2025-08-23

Commodity Code(s): 20820, 20827, 20857, 20863, 92046, 96147

Requirements

Insurance Requirements

The City requires the awarded vendor(s) to obtain and maintain the following insurance coverage types:

Last Updated: 07/21/25

Automobile-For automobile operations liability

Errors & Omissions / Professional Liability-For negligence or failure to perform in a professional capacity

General Liability-For bodily injury or property damage, arising from products, premises, completed work, personal & advertising injury

Network Security-Network Security-for breaching of our network security

✓ Workers Compensation-For lost wages and medical expenses of injured workers

Estimated Total Value
The total project value is anticipated to be:
\$50,000 - 99,999
Contract Term
The term of the project is anticipated to be:
Multi-Year
For Questions, Contact:
Robert Iannucci
City Contact robert.iannucci@charlottenc.gov