

Charlotte Mecklenburg Police Department / General Services

CMPD On Duty Scheduling Software

The purpose of this Request for Proposal (RFP) is to solicit proposals from qualified vendors to provide an On-Duty Scheduling Software System for the Charlotte-Mecklenburg Police Department. The system will be used to schedule, manage, and track law enforcement officers' shifts, ensuring optimal staffing, and compliance with operational needs. The software will be user-friendly, secure, and scalable, with features that streamline scheduling processes and improve overall efficiency in workforce management.

Details

Posting Number Anticipated Posting Date Commodity Code(s): 2025-Q3(Jul-Sep)-CMPD-18534 2025-08-23 20820, 20827, 20857, 20863, 92046, 96147

Requirements

Last Updated: 07/21/25

Insurance Requirements
The City requires the awarded vendor(s) to obtain and maintain the following insurance coverage types:
Automobile-For automobile operations liability
Errors & Omissions / Professional Liability-For negligence or failure to perform in a professional capacity
General Liability-For bodily injury or property damage, arising from products, premises, completed work, personal & advertising injury
Network Security-Network Security-for breaching of our network security
Workers Compensation-For lost wages and medical expenses of injured workers

Estimated Total Value

The total project value is anticipated to be:



\$50,000 - 99,999

Contract Term

The term of the project is anticipated to be:

Multi-Year

For Questions, Contact:

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