



/ Opportunities

Aviation / Technology Goods & Services

CLT Web and App(s) Services

The City of Charlotte Aviation Department is interested in partnering with a qualified company for the purpose of hosting and maintaining CLTairport.com, CLT's iOS application, CLT's Android application, existing features, integrations, and the web and app(s) content management system. The qualified company will be capable of maintaining, updating, and expanding CLT's web and app(s) 3rd party platform integrations that include, but are not limited to, flight information feeds, security wait times, online parking booking, payment services, bus wait times, interactive airport maps, and loyalty program. The qualified company will maintain CLT's web and app compliance, pursuant to the American Disabilities Act (ADA) and the Payment Card Industry Data Security Standard (PCI DSS). The company will adhere to CLT's brand standard and ensure the web and app(s) maintain a passenger-focused, feature-forward, engaging design, that is highly reliable and high performing across web browsers, operating systems, desktop experiences, mobile experiences, and devices.

Details

Posting Number	2025-Q3(Jul-Sep)-AVI-18493
Anticipated Posting Date	2025-08-30
Commodity Code(s):	20854, 91596, 92003

Requirements

Last Updated: 06/30/25

Insurance Requirements

The City requires the awarded vendor(s) to obtain and maintain the following insurance coverage types:

- ☒ Automobile-For automobile operations liability
- ☒ Aviation Liability-For operation of aircraft and drones
- ☒ Errors & Omissions / Professional Liability-For negligence or failure to perform in a professional capacity
- ☒ General Liability-For bodily injury or property damage, arising from products, premises, completed work, personal & advertising injury
- ☒ Network Security-Network Security-for breaching of our network security
- ☒ Workers Compensation-For lost wages and medical expenses of injured workers

Estimated Total Value

The total project value is anticipated to be:

- ☒ \$250,000 - 499,999

Contract Term

The term of the project is anticipated to be:

- ☒ Multi-Year

For Questions, Contact:

Brian Winegard

City Contact

brian.winegard@cltairport.com