



/ Opportunities

Charlotte Area Transit System / General Services

Camera & Access Control Maintenance

The Charlotte Area Transit System (CATS) Safety and Security division anticipates contracting for comprehensive maintenance covering the following systems:

- CATS Access Control System (Genetec)
- Camera/Video System (QVMS)
- Genetec Camera/Video System

The goal of this RFP is to secure a single vendor capable of providing comprehensive maintenance and support services for the Access Control and Camera Systems under one unified agreement. The camera system comprises equipment from multiple manufacturers, including Pelco, Panasonic, and Axis. The selected vendor must demonstrate the capability to support all components of the system, regardless of manufacturer. The vendor will be responsible for ensuring reliable performance, timely troubleshooting, preventive maintenance, and technical support for both the Access Control and Camera Systems. This includes the repair or replacement of camera hardware as needed to maintain full system functionality. PSR # 1988

Details

Posting Number	2025-Q1(Jan-Mar)-CATS-19596
Anticipated Posting Date	2025-01-14
Commodity Code(s):	93673, 99828

Requirements

Last Updated: 11/21/25

Insurance Requirements

The City requires the awarded vendor(s) to obtain and maintain the following insurance coverage types:

- ☒ Automobile-For automobile operations liability
- ☒ General Liability-For bodily injury or property damage, arising from products, premises, completed work, personal & advertising injury
- ☒ Workers Compensation-For lost wages and medical expenses of injured workers

Estimated Total Value

The total project value is anticipated to be:



\$1,000,000 -4,999,999

Contract Term

The term of the project is anticipated to be:



Multi-Year

For Questions, Contact:

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